



pardonpromotions@gmail.com

519-575-5069

January 11, 2022

Dear Our Lady of Lourdes School Community,

It has come to our attention that there have been some issues with the print smudging and peeling on the Our Lady of Lourdes spirit wear. The blue tee shirts that you received in December 2021.

We are in the process of recalling some of these shirts for replacement.

Could you please wear, then wash your t-shirt(s) in cold or warm water, inside out and dry at regular heat. If the design holds without peeling or smudging, then your shirt is fine.

If there is smudging or peeling, I will be at the school at 9:30 a.m. on Tuesday, January 25 and again at 9:30 a.m. on Thursday, January 27, 2022, to collect the smudged or peeling shirts and send to the printer to remedy this error and replace the tee shirt.

We apologize for the inconvenience and want to ensure you that your replacement product will be up to the quality standard of print that we have provided to your programs over the years.

If you have questions or concerns, please contact Pat at Pardon Promotions as follows:

519-575-5069 or pardonpromotions@gmail.com

Otherwise please return for collection on January 25 or 27 at 9:30 a.m.

A procedure will be in place so that the items will be picked up by classroom those two days.

Thanking you in advance for your assistance with this matter.

Again, we pride ourselves on providing a quality product, and we want to continue to do so for our valued clients.

Kindest regards,

Pat

Pat Donovan
Owner
Pardon Promotions